

WIEBAD GEAR — REPAIR REQUEST

Put this form in the box with your bag

Fill this in on screen and print it, or print it and write on it. Either way it travels in the box — it is how your bag finds its way back to you.

1. WHO IS SENDING IT

FULL NAME

PHONE

BEST TIME TO CALL

EMAIL

ORDER NUMBER, IF YOU HAVE IT

2. WHERE THE REPAIRED BAG GOES BACK

STREET ADDRESS

CITY

STATE

ZIP

COUNTRY

3. THE BAG

PRODUCT / MODEL

MATERIAL

COLOR

ROUGHLY WHEN DID YOU BUY IT

WHERE DID YOU BUY IT (US, OR WHICH DEALER)

4. WHAT HAPPENED

WHERE IS THE DAMAGE? TICK ALL THAT APPLY

☐ Flat panel ☐ Arch / top ☐ Seam ☐ Strap or webbing ☐ Zipper or spout ☐ Something else

TEAR OR HOLE SIZE

STILL HOLDING FILL?

☐ Yes ☐ No

TRIED TO REPAIR IT YOURSELF?

☐ Yes ☐ No

TELL US HOW IT HAPPENED — THE MORE WE KNOW, THE FASTER IT GOES ON THE BENCH

5. WHILE IT IS ON THE BENCH

☐ Add a SwapSpout retrofit while you have it open (+\$25, quoted with the repair)

PREFERRED RETURN CARRIER

☐ USPS

☐ UPS

☐ Either is fine

How this works

We evaluate the bag once it is in hand, then send you a repair cost plus return shipping for approval. Nothing is charged, and nothing is stitched, until you say go. Turnaround runs 5–7 business days from the day it lands on the bench. Flat-panel punctures and worn panels we can fix. Blown seams usually cannot be repaired — and we will tell you plainly when a bag is past saving instead of charging you to find out.

SHIP TO: WieBad Gear, Attn: Repairs, 12901 State Highway 30, College Station, TX 77845

Questions before you send it? (979) 703-1507 · info@wiebad.com · wiebadgear.com/bag-repair/

FOR SHOP USE — leave blank

RECEIVED

EVALUATED BY

QUOTE

APPROVED

SHIPPED