

WIEBAD GEAR — RETURN REQUEST

Enclose this form with your return

Fill this in on screen and print it, or print it and write on it. Either way it goes in the box — a return without paperwork is a box we cannot match to an order.

1. YOUR ORDER

FULL NAME

ORDER NUMBER

ORDER DATE

EMAIL

PHONE

PROOF OF PURCHASE ENCLOSED

☐ Yes

☐ No

2. WHAT IS COMING BACK

PRODUCT	COLOUR / SIZE	QTY	PRICE PAID	REASON (A-F)

3. WHY IT IS COMING BACK — TICK ONE LETTER PER ITEM ABOVE

☐ A. Arrived damaged

☐ B. Defective — manufacturing fault

☐ C. Wrong item shipped

☐ D. Ordered the wrong size or colour

☐ E. Not what I expected

☐ F. Other — explain below

ANYTHING WE SHOULD KNOW

4. WHAT YOU WOULD LIKE

☐ Refund to my original payment method, minus the original shipping rate

☐ Exchange What would you like instead?

Exchanges are offered only where the item is defective or damaged from manufacturing. Everything else is handled as a refund.

5. CONDITION AND ELIGIBILITY — PLEASE CONFIRM

☐ Unused, in original packaging

☐ Within 30 days of the order date

☐ Not a customized or Outlet item

Was this a gift? ☐ Yes ☐ No

If yes, who should be credited?

The short version of the policy

Returns must be unused and in new condition, in original packaging, and sent within 30 days of the order date, with proof of purchase. Customized products — embroidery, strap personalization, bag waxing — cannot be returned once personalized. Outlet items are final. Gift cards and food items, including BBQ seasoning, are non-returnable. Wax-canvas wear from normal use is not a defect.

Once we receive and inspect the return we will email to confirm, then tell you whether it is approved. Approved refunds go back to the original payment method within 14 days. Return shipping is yours to cover and is not refunded — it is deducted from an approved refund. For higher-value items use a trackable or insured service; we cannot guarantee an untracked return arrives.

SHIP TO: WieBad Gear, Attn: Returns

12901 State Highway 30, Suite 100, College Station, TX 77845

Questions first? (979) 703-1507 · info@wiebad.com · wiebadgear.com/returns-policy/

SIGNATURE

DATE

FOR SHOP USE — leave blank

RECEIVED

INSPECTED BY

APPROVED / DECLINED

REFUND AMOUNT

REFUNDED ON